

From 1 January 2019 new waiting periods apply to permanent residents who come to Australia to work or live with family.

New permanent residents are expected to support themselves when they first settle in Australia.

Waiting times for welfare payments have changed for permanent residents who are granted a permanent visa on or after 1 January 2019.

A person who is granted a permanent visa before 1 January 2019 is subject to the old rules.

What Government services can be accessed during the waiting period?

New migrants can access other government services during the waiting period, such as health services like Medicare. They may also be eligible for help paying for childcare.

For more information on the changes, visit www.humanservices.gov.au/newresidentswaiting

For more information in your language, call the Department of Human Services Multilingual Phone Service on **131 202**.



Australian Government
Department of Social Services

Migrating to Australia permanently?

Learn more about the changes that could affect you



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